

T.O.S. 3D Creation'Ator

Before placing any orders with me, please read the TOS carefully to be aware of the following conditions:

If you order from me, you accept the TOS below.

1) Before making:

- First, find out about opening orders, if they are closed, no orders will be accepted.
- You can get a price estimate by contacting me on my Facebook / Instagram page.
- To avoid procrastination or confusion, be sure and certain of your choice and be prepared to pay the deposit of 50% of the total price to reserve your spot.
- Once the deposit is received, you will be put on the waiting list and this will mean that you agree to the terms indicated in the TOS.
- I reserve the right, without providing an explanation, to refuse your order.
- If you are unsure of something, whether it be with regard to the complexity of your character or others, do not hesitate to contact me even when the orders are closed, I remain at your disposal to answer your questions.
- No delays on your part will be accepted, if I do not suit your waiting time, do not order from me.
- You will be placed on the waiting list (this will be provided to you with your first payment).
- If you want your order to remain secret, you must keep me informed. If I have no clarification from you, I give myself the right to post any progress of your order on the networks.
- Under no circumstances can you attribute my work to you.

2) When making:

- Everything is done by me, modeling, printing, sanding, painting, etc..
- Once it's your turn, I will sometimes ask for your time when you are available so that you can see the progress of your order or to provide me with additional information that I need to move forward.
- Completion times: The tailoring time may vary from 2 weeks to 3 months when it's your turn. This long time is provided in the event that daily concerns do disturb the make of your order.
- If during the preparation of your order you were to disappear from the networks and become unreachable for no reason, after 15 days, I reserve the right to do what I want with your order. Try to find a solution if you are not responsible for this sudden disappearance (account blocking for example) or if you are hospitalized, please keep me informed. I can't guess what's really going on.

3) Payment:

- Payment is made in 1 to 2 installments, the first non-refundable deposit will necessarily be 50% of the total price (shipping costs included), the remainder must be paid before 3D printing. Until I have a payment, I don't launch anything. And if after 15 days I have nothing from you, the order will be canceled and I will be entitled to do what I want with the order.
- Payment can be made via Paypal, bank transfer or in cash. (PLEASE NOTE: the costs incurred by Paypal and by bank transfer will be at your expense, payment in cash is only possible if we have the opportunity to see IRL)

- REFUND: only possible if the modeling has not yet been printed and payment has been received in full. In the event that, before accepting the print and full payment is made, the possibility of refund will be 20% of the total price. As soon as I have your approval for the printing, no more going back, no possibility of reimbursement will be possible.
- PRICE NEGOTIATION: any insistent price negotiation requests will be sanctioned with a refusal of the order from you definitively from the one you are placing.
- If, for medical or hospital reasons (proof will be required to avoid abuse) you can no longer afford to pay for your order or provide me with any information, please keep me informed as soon as possible, we will make an agreement for your payment and the advancement thereof.

4) Once the confection is finished and after:

- Photos of your order will be made before it is shipped for sharing on networks. (unless you want it to be secret until it is received)
- RETURN: no return is possible.

5) Shipments / deliveries:

- You don't live far away? You can pick up your order without any problem (a date will be fixed between you and me)
- The shipment will be by Mondial Relay, by post or by hand. You will be responsible for the costs.
- Your order will be sent within 2 to 15 working days from receipt of the very last deposit.
- Once your order has been placed, I am not responsible for any delays or damage to the package and / or to the order.

6) Prevention:

- Exposure to heat above 180 ° C may cause damage to the print (PLA printing withstands heat up to 180 ° C, at or above this temperature, the print may be distorted or even melted depending on the time exposed to this heat)
- Be careful with the glue gun in the event of gluing the print on a 3D printed base, if the print is too exposed to its heat, the plastic may deform or even melt.